

Penyesuaian Jadwal Kegiatan Operasional PT Bank HSBC Indonesia Bulan Agustus 2021

Adjustment of PT Bank HSBC Indonesia's Operational Activity Schedule August 2021

Sesuai dengan siaran pers Bank Indonesia No.23/ 166 /DKom tanggal 9 Juli 2021, perihal Penyesuaian Jadwal Kegiatan Operasional dan Layanan Publik BI Pasca Perubahan Hari Libur Nasional dan Cuti Bersama Kedua Tahun 2021, berikut ini Jadwal Operasional PT Bank HSBC Indonesia ("HSBC Indonesia") pada bulan Agustus 2021 :

Please find adjusted Operational Schedule of PT Bank HSBC Indonesia ("HSBC") Indonesia in August 2021. The adjustment is in accordance with Bank Indonesia press release No.23/166 /DKom dated July 9, 2021, regarding the Adjustment of Operational Activity Schedule and Public Services of Bank Indonesia due to change of dates of National Holidays and Second Joint Leave of 2021.

| Hari, Tanggal Date and time | Keterangan / Information | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Senin - Selasa, 9-10 Agustus 2021 <i>Tue-Wed, 9-10 August 2021</i> | <p>Cabang HSBC Indonesia beroperasi seperti biasa mulai pukul 08.30 – 14.00 waktu setempat, pada lokasi sebagai berikut: <i>HSBC Indonesia branches are open as usual from 08.30 – 14.00 local time, at the following locations:</i></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="width: 33%;">No</th> <th style="width: 33%;">JABOTABEK</th> <th style="width: 33%;">No</th> <th style="width: 33%;">JAWA BARAT</th> <th style="width: 33%;">No</th> <th style="width: 33%;">SUMATERA</th> </tr> </thead> <tbody> <tr><td>1</td><td>Jakarta World Trade Center (WTC)</td><td>1</td><td>Bandung Asia Afrika</td><td>1</td><td>Medan Diponegoro</td></tr> <tr><td>2</td><td>Jakarta Talavera</td><td>2</td><td>Bandung Dago</td><td>2</td><td>Medan Center Point</td></tr> <tr><td>3</td><td>Jakarta Kebon Jeruk</td><td></td><td></td><td>3</td><td>Medan Perintis</td></tr> <tr><td>4</td><td>Jakarta Pondok Indah</td><td></td><td></td><td>4</td><td>Batam Raden Patah</td></tr> <tr><td>5</td><td>Jakarta Hayam Wuruk</td><td></td><td></td><td>5</td><td>Pekanbaru</td></tr> <tr><td>6</td><td>Jakarta Melawai</td><td></td><td></td><td>6</td><td>Jambi</td></tr> <tr><td>7</td><td>Jakarta Pluit</td><td></td><td></td><td>7</td><td>Lampung Teluk Betung</td></tr> <tr><td>8</td><td>Jakarta Kelapa Gading Boulevard</td><td></td><td></td><td>8</td><td>Palembang Basuki Rahmat</td></tr> <tr><td>9</td><td>Jakarta Senayan</td><td></td><td></td><td>9</td><td>Pangkal pinang</td></tr> <tr><td>10</td><td>Jakarta Wisma 46</td><td></td><td></td><td></td><td></td></tr> <tr><td>11</td><td>Jakarta Puri Kencana</td><td></td><td></td><td></td><td></td></tr> <tr><td>12</td><td>Jakarta Sunter</td><td></td><td></td><td></td><td></td></tr> <tr><td>13</td><td>Jakarta Kelapa Gading</td><td></td><td></td><td></td><td></td></tr> <tr><td>14</td><td>Bumi Serpong damai</td><td></td><td></td><td></td><td></td></tr> <tr><td>15</td><td>Gading Serpong</td><td></td><td></td><td></td><td></td></tr> <tr><td>16</td><td>Bekasi</td><td></td><td></td><td></td><td></td></tr> <tr><td>17</td><td>Bogor</td><td></td><td></td><td></td><td></td></tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="width: 33%;">No</th> <th style="width: 33%;">JAWA TENGAH</th> <th style="width: 33%;">No</th> <th style="width: 33%;">JAWA TIMUR & BALI</th> <th style="width: 33%;">No</th> <th style="width: 33%;">KALIMANTAN</th> </tr> </thead> <tbody> <tr><td>1</td><td>Semarang Gajah Mada</td><td>1</td><td>Surabaya Basuki Rahmat</td><td>1</td><td>Balikpapan</td></tr> <tr><td>2</td><td>Solo</td><td>2</td><td>Surabaya Darmo Park</td><td>2</td><td>Pontianak</td></tr> <tr><td>3</td><td>Yogyakarta</td><td>3</td><td>Surabaya Manyar</td><td>3</td><td>Samarinda</td></tr> <tr><td>4</td><td>Purwokerto</td><td>4</td><td>Malang</td><td></td><td></td></tr> <tr><td></td><td></td><td>5</td><td>Denpasar</td><td></td><td></td></tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #333; color: white;"> <th style="width: 33%;">No</th> <th style="width: 33%;">SULAWESI</th> </tr> </thead> <tbody> <tr><td>1</td><td>Makasar Sudirohusodo</td></tr> <tr><td>2</td><td>Manado</td></tr> </tbody> </table> <p>*Counter trade finance HSBC Indonesia buka seperti biasa pukul 08.30 – 15.30 waktu setempat <i>*HSBC Indonesia trade finance counters are open as usual at 08.30 – 15.30 local time</i></p> | No | JABOTABEK | No | JAWA BARAT | No | SUMATERA | 1 | Jakarta World Trade Center (WTC) | 1 | Bandung Asia Afrika | 1 | Medan Diponegoro | 2 | Jakarta Talavera | 2 | Bandung Dago | 2 | Medan Center Point | 3 | Jakarta Kebon Jeruk | | | 3 | Medan Perintis | 4 | Jakarta Pondok Indah | | | 4 | Batam Raden Patah | 5 | Jakarta Hayam Wuruk | | | 5 | Pekanbaru | 6 | Jakarta Melawai | | | 6 | Jambi | 7 | Jakarta Pluit | | | 7 | Lampung Teluk Betung | 8 | Jakarta Kelapa Gading Boulevard | | | 8 | Palembang Basuki Rahmat | 9 | Jakarta Senayan | | | 9 | Pangkal pinang | 10 | Jakarta Wisma 46 | | | | | 11 | Jakarta Puri Kencana | | | | | 12 | Jakarta Sunter | | | | | 13 | Jakarta Kelapa Gading | | | | | 14 | Bumi Serpong damai | | | | | 15 | Gading Serpong | | | | | 16 | Bekasi | | | | | 17 | Bogor | | | | | No | JAWA TENGAH | No | JAWA TIMUR & BALI | No | KALIMANTAN | 1 | Semarang Gajah Mada | 1 | Surabaya Basuki Rahmat | 1 | Balikpapan | 2 | Solo | 2 | Surabaya Darmo Park | 2 | Pontianak | 3 | Yogyakarta | 3 | Surabaya Manyar | 3 | Samarinda | 4 | Purwokerto | 4 | Malang | | | | | 5 | Denpasar | | | No | SULAWESI | 1 | Makasar Sudirohusodo | 2 | Manado |
| No | JABOTABEK | No | JAWA BARAT | No | SUMATERA | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Jakarta World Trade Center (WTC) | 1 | Bandung Asia Afrika | 1 | Medan Diponegoro | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | Jakarta Talavera | 2 | Bandung Dago | 2 | Medan Center Point | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | Jakarta Kebon Jeruk | | | 3 | Medan Perintis | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | Jakarta Pondok Indah | | | 4 | Batam Raden Patah | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 5 | Jakarta Hayam Wuruk | | | 5 | Pekanbaru | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 6 | Jakarta Melawai | | | 6 | Jambi | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7 | Jakarta Pluit | | | 7 | Lampung Teluk Betung | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8 | Jakarta Kelapa Gading Boulevard | | | 8 | Palembang Basuki Rahmat | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 9 | Jakarta Senayan | | | 9 | Pangkal pinang | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 10 | Jakarta Wisma 46 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11 | Jakarta Puri Kencana | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 12 | Jakarta Sunter | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13 | Jakarta Kelapa Gading | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14 | Bumi Serpong damai | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15 | Gading Serpong | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16 | Bekasi | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17 | Bogor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| No | JAWA TENGAH | No | JAWA TIMUR & BALI | No | KALIMANTAN | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Semarang Gajah Mada | 1 | Surabaya Basuki Rahmat | 1 | Balikpapan | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | Solo | 2 | Surabaya Darmo Park | 2 | Pontianak | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | Yogyakarta | 3 | Surabaya Manyar | 3 | Samarinda | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4 | Purwokerto | 4 | Malang | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | 5 | Denpasar | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| No | SULAWESI | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Makasar Sudirohusodo | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | Manado | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Rabu, 11 Agustus 2021 <i>Wednesday, 11 August 2021</i> | <ul style="list-style-type: none"> Seluruh cabang HSBC Indonesia tidak beroperasi. <i>All HSBC Indonesia branches are closed.</i> Untuk HSBC Internet Banking dan HSBC Mobile Banking, transaksi SKN, RTGS dan Telegraphic Transfer yang diterima dengan tanggal transaksi 11 Agustus 2021, akan diproses pada tanggal 12 Agustus 2021. Silahkan menggunakan Online Realtime Transfer untuk melakukan transfer antar bank. <i>For HSBC Internet Banking and HSBC Mobile Banking, SKN, RTGS and Telegraphic Transfer transactions received with a transaction date of 11 August 2021, will be processed on 12 August 2021. Please use Online Realtime Transfer to make transfers between banks.</i> Untuk HSBCnet, semua transaksi yang diterima pada tanggal 11 Agustus 2021, akan diproses pada tanggal 12 Agustus 2021. <i>For HSBCnet, all transactions received on 11 August 2021, will be processed on 12 August 2021.</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Kamis, Jumat & Senin 12,13 & 16 Agustus 2021 <i>Thu, Fri & Mon</i> | <p>Kantor Cabang HSBC Indonesia beroperasi seperti biasa pada pukul 08.30 – 14.00 waktu setempat <i>HSBC Indonesia branches are open as usual from 08.30 – 14.00 local time, at the following locations:</i></p> <p>*Counter trade finance HSBC Indonesia buka seperti biasa pukul 08.30 – 15.30 waktu setempat <i>*HSBC Indonesia trade finance counters are open as usual at 08.30 – 15.30 local time</i></p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

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|---|--|
| 12, 13 & 16 August 2021 | |
| Selasa, 17 Agustus 2021 <i>Tuesday, August 17, 2021</i> | <ul style="list-style-type: none"> • Seluruh Kantor Cabang HSBC Indonesia tidak beroperasi. <i>All HSBC Indonesia branches are closed.</i> • Untuk HSBC Internet Banking dan HSBC Mobile Banking, transaksi SKN, RTGS dan Telegraphic Transfer yang diterima dengan tanggal transaksi 17 Agustus 2021, akan diproses pada tanggal 18 Agustus 2021. Silakan menggunakan Online Realtime Transfer untuk melakukan transfer antar bank. <i>For HSBC Internet Banking and HSBC Mobile Banking, SKN, RTGS and Telegraphic Transfer transactions received with a transaction date of 17 August 2021, will be processed on 18 August 2021. You may use our Online Realtime Transfer to make transfers between banks.</i> • Untuk HSBCnet, semua transaksi yang diterima pada tanggal 17 Agustus 2021, akan diproses pada tanggal 18 Agustus 2021. <i>For HSBCnet, all transactions received on 17 August 2021, will be processed on 18 August 2021.</i> |
| Rabu, 18 Agustus 2021 | <p>Kantor Cabang HSBC Indonesia beroperasi seperti biasa pada pukul 08.30 – 14.00 waktu setempat. <i>HSBC Indonesia branches are open as usual from 08.30 – 14.00 local time, at the following locations:</i></p> <p>*Counter trade finance HSBC Indonesia buka seperti biasa pukul 08.30 – 15.30 waktu setempat <i>*HSBC Indonesia trade finance counters are open as usual at 08.30 – 15.30 local time.</i></p> |

Sebagai alternatif, Anda dapat bertransaksi melalui HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, HSBCnet dan ATM HSBC – termasuk di lebih dari 100.000 jaringan ATM Bersama dan PRIMA. Anda juga dapat menghubungi Contact center di 1500 700 (Premier), 1500 808 (Advance, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) dan 1500237 (Nasabah Korporasi).

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, HSBCnet and HSBC ATMs – including in more than 100,000 ATM Bersama and PRIMA networks. You may also contact the Contact Center at 1500 700 (Premier), 1500 808 (Advanced, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) and 1500237 (Corporate Customer).

Terima kasih/ *Thank you*

PT. Bank HSBC Indonesia