

Banking Operational Schedule Eid Al Fitri Holiday

Banking Operational Schedule PT Bank HSBC Indonesia during Eid – al - Fitri 2021:

Day, Date	Remarks																																																																																																																																																
<p>Tuesday, 11th May 2021</p>	<p>HSBC Indonesia branches offices are open and ready to serve you from 8.30am until 3.30pm local time, at the following locations:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <th style="background-color: black; color: white;">No</th> <th style="background-color: black; color: white;">JAKARTA</th> <th style="background-color: black; color: white;">No</th> <th style="background-color: black; color: white;">BANTEN</th> <th style="background-color: black; color: white;">No</th> <th style="background-color: black; color: white;">SUMATERA</th> </tr> <tr><td>1</td><td>Jakarta World Trade Center (WTC)</td><td>1</td><td>Bumi Serpong damai</td><td>1</td><td>Medan Diponegoro</td></tr> <tr><td>2</td><td>Jakarta Kebon Jeruk</td><td>2</td><td>Tangerang</td><td>2</td><td>Medan Center Point</td></tr> <tr><td>3</td><td>Jakarta Pondok Indah</td><td>3</td><td>Gading Serpong</td><td>3</td><td>Medan Perintis</td></tr> <tr><td>4</td><td>Jakarta Talavera</td><td></td><td></td><td>4</td><td>Medan Cirebon</td></tr> <tr><td>5</td><td>Jakarta Hayam Wuruk</td><th style="background-color: black; color: white;">No</th><th style="background-color: black; color: white;">JAWA BARAT</th><td>5</td><td>Medan Gelugur</td></tr> <tr><td>6</td><td>Jakarta Kopi</td><td>1</td><td>Bandung Asia Afrika</td><td>6</td><td>Batam Raden Patah</td></tr> <tr><td>7</td><td>Jakarta Melawai</td><td>2</td><td>Bandung Dago</td><td>7</td><td>Pekanbaru</td></tr> <tr><td>8</td><td>Jakarta Pluit</td><td>3</td><td>Bandung Flamboyan</td><td>8</td><td>Jambi</td></tr> <tr><td>9</td><td>Jakarta Kuningan</td><td>4</td><td>Bekasi</td><td>9</td><td>Lampung Teluk Betung</td></tr> <tr><td>10</td><td>Jakarta Kelapa Gading Boulevard</td><td>5</td><td>Bogor</td><td>10</td><td>Palembang Basuki Rahmat</td></tr> <tr><td>11</td><td>Jakarta Senayan</td><th style="background-color: black; color: white;">No</th><th style="background-color: black; color: white;">JAWA TENGAH</th><td>11</td><td>Pangkal pinang</td></tr> <tr><td>12</td><td>Jakarta Wisma 46</td><td>1</td><td>Semarang Gajah Mada</td><th style="background-color: black; color: white;">No</th><th style="background-color: black; color: white;">KALIMANTAN</th></tr> <tr><td>13</td><td>Jakarta Kemang</td><td>2</td><td>Semarang Sisingamangaraja</td><td>1</td><td>Balikpapan</td></tr> <tr><td>14</td><td>Jakarta Puri Kencana</td><td>3</td><td>Solo</td><td>2</td><td>Pontianak</td></tr> <tr><td>15</td><td>Jakarta Permata Hijau</td><td>4</td><td>Yogyakarta</td><td>3</td><td>Samarinda</td></tr> <tr><td>16</td><td>Jakarta Sunter</td><td>5</td><td>Purwokerto</td><th style="background-color: black; color: white;">No</th><th style="background-color: black; color: white;">SULAWESI</th></tr> <tr><td>17</td><td>Jakarta Pantai Indah Kapuk</td><th style="background-color: black; color: white;">No</th><th style="background-color: black; color: white;">JAWA TIMUR & BALI</th><td>1</td><td>Makasar Sudirohusodo</td></tr> <tr><td>18</td><td>Jakarta Tomang</td><td>1</td><td>Surabaya Basuki Rahmat</td><td>2</td><td>Manado</td></tr> <tr><td>19</td><td>Jakarta Kelapa Gading</td><td>2</td><td>Surabaya Darmo Park</td><td></td><td></td></tr> <tr><td>20</td><td>Jakarta Jembatan Lima</td><td>3</td><td>Surabaya Manyar</td><td></td><td></td></tr> <tr><td></td><td></td><td>4</td><td>Surabaya Bukit Darmo</td><td></td><td></td></tr> <tr><td></td><td></td><td>5</td><td>Malang</td><td></td><td></td></tr> <tr><td></td><td></td><td>6</td><td>Denpasar</td><td></td><td></td></tr> </table> <p>* Our trade finance counter opens as usual from 08.30am until 3.30pm local time</p>	No	JAKARTA	No	BANTEN	No	SUMATERA	1	Jakarta World Trade Center (WTC)	1	Bumi Serpong damai	1	Medan Diponegoro	2	Jakarta Kebon Jeruk	2	Tangerang	2	Medan Center Point	3	Jakarta Pondok Indah	3	Gading Serpong	3	Medan Perintis	4	Jakarta Talavera			4	Medan Cirebon	5	Jakarta Hayam Wuruk	No	JAWA BARAT	5	Medan Gelugur	6	Jakarta Kopi	1	Bandung Asia Afrika	6	Batam Raden Patah	7	Jakarta Melawai	2	Bandung Dago	7	Pekanbaru	8	Jakarta Pluit	3	Bandung Flamboyan	8	Jambi	9	Jakarta Kuningan	4	Bekasi	9	Lampung Teluk Betung	10	Jakarta Kelapa Gading Boulevard	5	Bogor	10	Palembang Basuki Rahmat	11	Jakarta Senayan	No	JAWA TENGAH	11	Pangkal pinang	12	Jakarta Wisma 46	1	Semarang Gajah Mada	No	KALIMANTAN	13	Jakarta Kemang	2	Semarang Sisingamangaraja	1	Balikpapan	14	Jakarta Puri Kencana	3	Solo	2	Pontianak	15	Jakarta Permata Hijau	4	Yogyakarta	3	Samarinda	16	Jakarta Sunter	5	Purwokerto	No	SULAWESI	17	Jakarta Pantai Indah Kapuk	No	JAWA TIMUR & BALI	1	Makasar Sudirohusodo	18	Jakarta Tomang	1	Surabaya Basuki Rahmat	2	Manado	19	Jakarta Kelapa Gading	2	Surabaya Darmo Park			20	Jakarta Jembatan Lima	3	Surabaya Manyar					4	Surabaya Bukit Darmo					5	Malang					6	Denpasar		
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<p>Wednesday - Friday, 12st – 14th May 2021</p>	<ul style="list-style-type: none"> Our branch offices will be closed. For HSBC Internet Banking and HSBC Mobile Banking, transfer instruction of local clearing, RTGS and Telegraphic Transfer with value date of 12st - 16th May, will be processed on 17th May 2021. Please use Online Realtime Transfer for Interbank transfer For HSBCnet, all payment instructions received with value date of 12st - 16th May 2021 will be processed on the 17th May 2021. 																																																																																																																																																
<p>Monday, 17th May 2021</p>	<p>HSBC Indonesia branches as listed above will resume normal operations.</p>																																																																																																																																																

Saturday banking service at Kemang, Pluit, Kelapa Gading and Pondok Indah branches will not operate.

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks, or please contact centers at 1500 700 (Premier), 1500 808 (Advance, Signature, Platinum, Cashback), 1500 501 (Retail Business Banking) and 1500237 (Corporate customer).

Thank You
PT. Bank HSBC Indonesia