

Cut-off Schedule Adjustment for Payment Services

Dear Valued Customers,

Please be informed about the adjustment of cut-off time for payment services of PT. Bank HSBC Indonesia in accordance with the Bank Indonesia Circulation on November 30th 2022 subjecting BI-RTGS, BI-SSSS, and BI-ETP Operational Activities and Public Service Schedule Year End 2022.

Below cut off time schedule effective as of December 1st 2022 until January 01st 2023 and will be back to previous schedule on January 02nd 2023:

Transaction Type	Manual Transaction		Electronic Transaction	
	Previous adjusted schedule	New adjusted schedule	Previous adjusted schedule	New adjusted schedule
SKN	11.00 WIB	12.30 WIB	14.00 WIB	15.30 WIB
RTGS	11.30 WIB	13.00 WIB	14.00 WIB	15.30 WIB
Clearing	10.00 WIB	10.00 WIB	N/A	N/A
Telegraphic Transfer <ul style="list-style-type: none"> • Mata uang US Dollar • Mata uang EUR & GBP • Inward Telegraphic Transfer USD 	13.00 WIB 12.00 WIB NA	13.00 WIB 12.00 WIB NA	14.30 WIB 13.30 WIB 14.30 WIB	14.30 WIB 13.30 WIB 14.30 WIB
Inter-HSBC Indonesia account transfer* <ul style="list-style-type: none"> • Without currency exchange <ul style="list-style-type: none"> - Inter-IDR account - Inter-USD account • With currency exchange <ul style="list-style-type: none"> - USD - EUR & GBP <small>*only valid for electronic transaction via HSBCnet, for Personal & Business Internet banking will remain 24 hours</small>	13.30 WIB 13.30 WIB 13.30 WIB 13.30 WIB	14.00 WIB 14.00 WIB 13.30 WIB 13.30 WIB	14.00 WIB 16.00 WIB 15.00 WIB 14.00 WIB	15.30 WIB 16.00 WIB 15.00 WIB 14.00 WIB
Tax payment	14.00 WIB	14.00 WIB	20.00 WIB	20.00 WIB
Payroll payment	T-1 11.00 WIB	T-1 11.00 WIB	T-1 15.00 WIB	T-1 15.00 WIB

Alternative solution for any transaction also available through HSBC Internet Banking (www.hsbc.co.id), HSBC Mobile Banking, and HSBC ATMs - including in more than 100,000 ATM Bersama and PRIMA networks.

Should you have any further inquiries, for personal customer, please contact our Call Center at 1500700 (Premier), 1500808 (Advance, Signature, Platinum, Cashback), 1500501 (Retail Business Banking) and for corporate customer, please contact our Corporate Call Center at 1500237 on business days, Monday until Friday (08.30 WIB – 17.00 WIB)

Thank you

PT BANK HSBC INDONESIA